

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>555445</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>03/09/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>ANAHEIM CREST NURSING CENTER</b>		STREET ADDRESS, CITY, STATE, ZIP <b>3067 W ORANGE AVENUE ANAHEIM, CA 92804</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0688  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Some</b>	<p><b>Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.</b></p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b></p> <p>Based on interview and medical record review, the facility failed to provide a total of 177 RNA treatments for three of three sampled residents (Resident 1, 2 and 3) and 32 nonsampled residents (Resident A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z, Z1, Z2, Z3, Z4, Z5, Z6, and Z7) as ordered by the physician. This had the potential for decline in the residents' ROM functions. Findings: 1. Medical record review was initiated for Resident 1 on 1/28/20. Resident 1 was admitted to the facility on [DATE]. Review of Resident 1's Order Summary Report showed a physician's orders [REDACTED]. Review of Resident 1's Restorative Nursing Flowheet for December 2019 and January 2020 showed RNA services for ambulation was not provided as ordered on 12/5, 12/6, 12/7, 12/14, 12/19, 12/26, 12/27, 12/28/19, 1/16, 1/17, 1/23, 1/24, and 1/27/20, a total of 13 days. On 1/28/20 at 0815 hours, an interview and concurrent medical record review was conducted with RNA 1. RNA 1 was asked to review Resident 1's Restorative Nursing Flowheet for December 2019 and January 2020. RNA 1 stated the dates that were blank meant RNA services were not provided to the resident. When asked why RNA was not provided on those days, RNA 1 stated the facility used to have three RNA staff members assigned to provide RNA services to all of the residents who received RNA, but now they only had two. 2. Medical record review was initiated for Resident 2 on 1/28/20. Resident 2 was admitted to the facility on [DATE]. Review of Resident 2's Order Summary Report showed a physician's orders [REDACTED]. Review of Resident 2's Restorative Nursing Flowheet for December 2019 and January 2020 showed RNA services were not provided as ordered on [DATE], 1/11, and 1/15/20, a total of three days. 3. Medical record review was initiated for Resident 3 on 2/25/20. Resident 3 was admitted to the facility on [DATE]. Review of Resident 3's Order Summary Report showed a physician's orders [REDACTED]. Review of Resident 3's Restorative Nursing Flowheets for December 2019, January, and February 2020 showed RNA services were not provided as ordered on [DATE], 1/15, 1/25, and 2/17/20, a total of four days. This was a total of 20 RNA treatments not done for Residents 1, 2 and 3 as ordered by their physicians. 4. Medical record reviews were initiated for Residents A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z, Z1, Z2, Z3, Z4, Z5, Z6, and Z7 on 1/28/20. a. Review of Resident A's Restorative Nursing Flow Sheet for January 2020 showed the following orders dated 10/1/19: - RNA for AROM exercises to bilateral upper extremities with eight-pound dumbbells every Monday, Tuesday, Thursday, and Saturday as tolerated. - RNA for PROM exercises to bilateral lower extremities every Monday, Tuesday, Thursday, and Saturday as tolerated. - RNA to provide strengthening exercises on bilateral upper extremities with omnicycle (motor assisted exercise system) every Monday, Tuesday, Thursday, and Saturday as tolerated. Further review of the Restorative Nursing Flow Sheet showed RNA services were not provided to Resident A as ordered by the physician on 1/2, 1/11, 1/13, 1/16, 1/21, 1/23, 1/25, and 1/27/20, a total of eight days. b. Review of Resident B's Restorative Nursing Flow Sheet for January 2020 showed an order dated 2/8/19, to provide RNA for ambulation with FWW every day, five times a week or as tolerated. However, RNA service was not provided as ordered on [DATE]. c. Review of Resident C's Restorative Nursing Flow Sheet for January 2020 showed an order dated 11/28/19, to provide RNA for PROM exercises to right upper and lower extremities, then apply right elbow (splint) and right WHFO for four to six hours everyday seven times a week or as tolerated. However, RNA services were not provided as ordered on 1/11, 1/12, 1/15, and 1/25/20, a total of four days. d. Review of Resident D's Restorative Nursing Flow Sheet for January 2020 showed an order dated 1/23/20, to provide RNA for ambulation with FWW with heel weight bearing on right lower extremity every day, five times a week or as tolerated. However, RNA services were not provided as ordered on 1/24, 1/25, and 1/26/20, a total of four days. e. Review of Resident E's Restorative Nursing Flow Sheet for January 2020 showed an order dated 7/15/19, to provide RNA for PROM exercises to bilateral upper and lower extremities, apply bilateral AFOs for one hour every day, five times a week or as tolerated, and check skin integrity before and after application of the bilateral AFOs. However, RNA services were not provided as ordered on 1/2, 1/3, 1/16, 1/17, 1/23, and 1/24/20, a total of six days. f. Review of Resident F's Restorative Nursing Flow Sheet for January 2020 showed an order dated 12/13/19, to provide RNA for PROM exercises to the right upper extremity and bilateral lower extremities, apply right WHFO and bilateral knee splints for four to six hours everyday, seven times a week or as tolerated, and check skin integrity before and after application of the right WHFO and bilateral knee splints. However, RNA services were not provided as ordered on 1/11, 1/12, 1/15, and 1/24/20, a total of four days. g. Review of Resident G's Restorative Nursing Flow Sheet for January 2020 showed an order dated 4/22/19, to provide RNA for ambulation with FWW every day, three times a week or as tolerated. However, RNA services were not provided as ordered on 1/16, 1/17, 1/23, 1/24, and 1/25/20, a total of five days. h. Review of Resident H's Restorative Nursing Flow Sheet for January 2020 showed an order dated 10/30/18, to provide RNA to perform PROM exercises to the right upper and lower extremities, apply bilateral knee splints for 4-6 hours everyday seven times a week or as tolerated, and check skin integrity before and after application of bilateral knee splints. There were no RNA's initials to show RNA services were provided as ordered on 1/11, 1/12, 1/15, 1/27, a total of four days. i. Review of Resident I's Restorative Nursing Flow Sheet for January 2020 showed an order dated 10/28/19, to provide RNA for ambulation with hand held assist every day, five times a week or as tolerated. However, RNA services were not provided as ordered on 1/4, 1/12, 1/16, 1/23, 1/24, and 1/25/20, a total of six days. j. Review of Resident J's Restorative Nursing Flow Sheet for January 2020 showed an order dated 6/30/19, to provide RNA for ambulation with FWW every day, five times a week or as tolerated. However, RNA services were not provided as ordered on 1/2, 1/15, 1/17, 1/24, 1/25, and 1/27/20, a total of six days. k. Review of Resident K's Restorative Nursing Flow Sheet for January 2020 showed the following orders dated: - 7/12/19, RNA for right upper extremity AAROM exercises every day, seven times a week or as tolerated. However, RNA services were not provided as ordered on 1/11, 1/12, 1/15, and 1/24/20, a total of four days. - 8/31/19, RNA for PROM exercises to the resident's lower extremities and left upper extremity; apply bilateral AFOs, right knee splint for one to two hours, and left hand roll four to six hours everyday seven times a week or as tolerated; and check skin integrity before and after application of bilateral AFOs, right knee splint, and left hand roll. However, RNA services were not provided as ordered on 1/11, 1/12, and 1/24/20, a total of three days. l. Review of Resident L's Restorative Nursing Flow Sheet for January 2020 showed the following orders dated: - 8/19/19, RNA for AROM exercises to the right upper extremity with one-pound weight every day, five times a week as tolerated. - 1/16/20, RNA for ambulation with FWW and right AFO every day, five times a week or as tolerated. - 1/16/20, RNA to provide strengthening exercises on bilateral lower extremities with omnicycle every day, five times a week as tolerated. However, RNA services were not provided as ordered on 1/25 and 1/27/20, a total of two days. m. Review of Resident M's Restorative Nursing Flow Sheet for January 2020 showed an order dated 10/30/18, to provide RNA for PROM exercises to bilateral upper and lower extremities, apply left WHFO for four to six hours every day seven times a week or as tolerated, and check skin integrity before and after application of the left WHFO. However, RNA services were not provided as ordered on 1/11, 1/12, and 1/15/20, a total of three days. n. Review of Resident N's</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER  
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0688  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Some</b>	<p>(continued... from page 1)</p> <p>Restorative Nursing Flow Sheet for January 2020 showed the following orders dated: - 6/26/19, RNA for PROM exercises to bilateral lower extremities, apply bilateral AFO for two hours every day seven times a week or as tolerated, and provide skin checks before and after treatment. - 9/9/19, RNA for PROM to bilateral upper extremities every day seven times a week as tolerated. However, RNA services were not provided as ordered on 1/8, 1/11, and 1/21/20, a total of three days. o. Review of Resident O's Restorative Nursing Flow Sheet for January 2020 an order dated 10/1/18, to provide RNA for PROM exercises to bilateral lower extremities every day five times a week or as tolerated. However, RNA services were not provided as ordered on 1/11, 1/12, 1/16, 1/17, and 1/27/20, a total of four days. p. Review of Resident P's Restorative Nursing Flow Sheet for January 2020 showed an order dated 12/18/19, to provide RNA for ambulation with FWW every day, five times a week as tolerated. However, RNA services were not provided as ordered on 1/16, 1/17, 1/23, 1/24, and 1/25/20, a total of 5 days. q. Review of Resident Q's Restorative Nursing Flow Sheet for January 2020 showed an order dated 11/25/19, to provide RNA for PROM exercises to bilateral upper and lower extremities and apply bilateral knee splints for four to six hours every day seven times a week or as tolerated. However, RNA services were not provided as ordered on 1/11 and 1/15/20, a total of two days. r. Review of Resident R's Restorative Nursing Flow Sheet for January 2020 showed an order dated 10/30/18, to provide RNA for PROM exercises to right upper extremity and bilateral lower extremities; apply a right elbow splint and WHFO and bilateral knee splints for four to six hours everyday seven times a week or as tolerated; and check skin integrity before and after application of right elbow splint, right WHFO, and bilateral knee splints. However, RNA services were not provided as ordered on 1/11 and 1/15/20, a total of two days. s. Review of Resident S's Restorative Nursing Flow Sheet for January 2020 showed an order dated 3/17/19, to provide RNA for PROM exercises to bilateral lower extremity every day five times a week or as tolerated. However, RNA services were not provided as ordered on 1/1, 1/2, 1/16, 1/17, 1/23, 1/24, and 1/25/20, a total of seven days. t. Review of Resident T's Restorative Nursing Flow Sheet for January 2020 showed an order dated 9/26/19, to provide RNA for sit to stand in parallel bars every day, five times a week or as tolerated. However, RNA services were not provided as ordered on 1/4, 1/11, 1/12, 1/16, 1/17, 1/23, 1/25, and 1/27/20, a total of eight days. u. Review of Resident U's Restorative Nursing Flow Sheet for January 2020 showed an order dated 12/18/19, to provide RNA for PROM exercises to bilateral upper and lower extremities, apply right elbow splint for one to three hours every day seven times a week or as tolerated, and check skin before and after orthotic application. However, RNA services were not provided as ordered on 1/2, 1/11, 1/12, 1/15, and 1/24/20, a total of five days. v. Review of Resident V's Restorative Nursing Flow Sheet for January 2020 showed an order dated: - 7/20/19, RNA for AAROM exercises to bilateral upper extremity every day five times a week or as tolerated. However, RNA services were not provided as ordered on 1/12, 1/15 and 1/16/20, a total of 3 days. - 7/12/19, RNA for PROM exercises to bilateral lower extremities, apply bilateral knee splint and left AFO for four to six hours everyday seven times a week or as tolerated, and check skin integrity before and after application of both splints. However, RNA services were not provided as ordered on 1/11, 1/12, and 1/15/20, a total of three days. w. Review of Resident W's Restorative Nursing Flow Sheet for January 2020 showed an order dated 12/21/19, to provide RNA for ambulation with PFW every day, five times a week or as tolerated. However, RNA services were not provided as ordered on 1/1, 1/2, 1/3, 1/15, 1/16, 1/17, 1/23, 1/24, and 1/25/20, a total of nine days. x. Review of Resident X's Restorative Nursing Flow Sheet for January 2020 showed an order dated 12/3/19, to provide RNA for standing activity using standing frame every day five times a week or as tolerated. However, RNA services were not provided as ordered on 1/12, 1/15, 1/16, and 1/25/20, a total of four days. y. Review of Resident Y's Restorative Nursing Flow Sheet for January 2020 showed an order dated 9/25/19, to provide RNA for PROM exercises to bilateral upper and lower extremities, apply bilateral knee splints and bilateral AFOs for four to six hours everyday seven times a week as tolerated, and check skin integrity before and after application of bilateral knee splints and AFO. However, RNA services were not provided as ordered on 1/9, 1/11, 1/12, 1/15, and 1/16/20, a total of six days. z. Review of Resident Z's Restorative Nursing Flow Sheet for January 2020 showed an order dated 7/19/19, to provide RNA for AAROM exercises to right lower extremity, apply right knee splint for four to six hours every day, seven times a week as tolerated, and check skin integrity before and after application of right knee splint. However, RNA services were not provided for two days ordered on 1/11 and 1/13/20. aa. Review of Resident Z1's Restorative Nursing Flow Sheet for January 2020 showed an order dated 5/1/19, to provide RNA for PROM exercises to bilateral lower extremity every day five times a week or as tolerated. However, RNA services were not provided as ordered on 1/16, 1/17, and 1/23/20, a total of two days. bb. Review of Resident Z2's Restorative Nursing Flow Sheet for January 2020 showed the following orders dated: - 7/19/19, RNA for AAROM exercises to right upper and lower extremities, apply right AFO for four to six hours everyday seven times a week as tolerated, and provide skin check before and after treatment. - 6/11/19, RNA for sit to stand with transfer pole every day seven days a week as tolerated. However, RNA services were not provided as ordered on 1/12, 1/15, and 1/23/20, a total of three days. cc. Review of Resident Z3's Restorative Nursing Flow Sheet for January 2020 showed an order dated 11/17/19, to provide RNA program for ambulation with 2WW every day five times a week as tolerated. However, RNA services were not provided as ordered on 1/11, 1/12, 1/23, 1/24, 1/25, and 1/26/20, a total of six days. dd. Review of Resident Z4's Restorative Nursing Flow Sheet for January 2020 showed the following orders dated 7/8/19 for RNA for PROM exercises to bilateral upper extremities, apply bilateral elbow and bilateral WHFO for 5-6 hours every day seven times a week or as tolerated, and check skin integrity before and after application. In addition, RNA was to provide PROM exercises to bilateral lower extremities, apply bilateral knee splints for 4-6 hours everyday seven times a week as tolerated, and check skin integrity before and after application. However, RNA services were not provided as ordered on 1/11, 1/12, 1/24, and 1/27/20, a total of four days. ee. Review of Resident Z5's Restorative Nursing Flow Sheet for January 2020 showed an order dated 11/15/19, to provide RNA for ambulation with FWW every day, five times a week as tolerated. However, RNA services were not provided as ordered on 1/2, 1/9, 1/11, 1/16, 1/23, 1/24, 1/25, and 1/27/20, a total of eight days. ff. Review of Resident Z6's Restorative Nursing Flow Sheet for January 2020 showed an order dated 11/25/19, to provide RNA for PROM exercises to bilateral upper and lower extremities; apply left WHFO, left elbow splint, left knee splint, and bilateral AFO for 4-6 hours every day, seven times a week or as tolerated; and check skin integrity before and after application. However, RNA services were not provided as ordered on 1/11, 1/12, and 1/15/20, a total of three days. gg. Review of Resident Z7's Restorative Nursing Flow Sheet for January 2020 showed an order dated 8/2/19, to provide RNA program for ambulation with four-wheeled walker every day, five times a week as tolerated. However, RNA services were not provided as ordered on 1/11, 1/12, 1/15 and 1/25/20, a total of four days. This was a total of 157 RNA treatments not done for 33 residents in the month of January 2020, as ordered by these residents' physicians. On 1/28/20 at 1250 hours, an interview was conducted with CNA 1. CNA 1 stated some days she worked as RNA. CNA 1 stated when she worked as RNA, she could usually finish four residents in an hour. CNA 1 stated in January 2020, some residents did not receive the RNA services because there were only 2 RNAs working. CNA 1 stated there used to be three RNAs before. On 2/25/20 at 1325 hours, an interview and concurrent medical record reviews was conducted with the DSD. The DSD reviewed the Restorative Nursing Flow sheets for January and February 2020. The DSD verified the RNA services were not provided as ordered. On 2/25/20 at 1400 hours, an interview and concurrent medical record reviews was conducted with the DON. The DON reviewed the Restorative Nursing Flow sheets for January and February 2020 and verified the above findings. On 2/25/20 at 1610 hours, an interview and concurrent medical record reviews was conducted with the Administrator. The Administrator reviewed the medical records and verified the above findings.</p>		